

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA

DOCKET NO. 90-606-S - ORDER NO. 91-409 ✓

MAY 20 , 1991

IN RE:	Drafting of Bill of Rights for)	ORDER ISSUING
	Residential Customers served)	BILL OF RIGHTS
	by Wastewater Utilities.)	

The Public Service Commission of South Carolina (the Commission) ordered the Commission Staff to draft a "Bill of Rights" for residential customers that sets out the customers' rights under the Commission's Regulations governing wastewater systems.

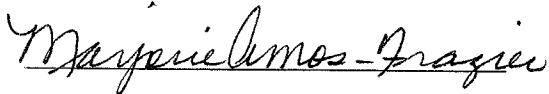
A draft was prepared by the Commission Staff and sent to the Commission's jurisdictional wastewater utilities and the Consumer Advocate of South Carolina for comments. Having received no comments from these parties, the Commission Staff submitted a final draft to the Commission.

The Commission finds that the "Bill of Rights" submitted by the Commission Staff should be approved. The Commission wants the residential wastewater customers to be more aware of their rights and of the resources available to them when questions or problems arise in connection with their wastewater service. The Commission hereby requires all jurisdictional wastewater

companies to send each residential customer a copy of the "Bill of Rights" by bill insert and to begin giving all new residential customers a copy of the "Bill of Rights" within ninety (90) days of the date of this Order.

Each company is to certify to the Commission Staff that each present customer was sent a copy of the "Bill of Rights" within sixty (60) days of the date of this order.

BY ORDER OF THE COMMISSION:


Chairman

ATTEST:


Executive Director

(SEAL)